



Troubleshooting

Symptom	Cause	
No flow or low flow rate	Partially closed isolation valve.	Ope
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Incr
	Head of water is below the minimum distance required.	Refe
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do r
	Airlock or partial blockage in the supply pipework.	Flus and
Water dripping from taps	This is normal for a short time after us- ing the taps.	This of w
	If water continues to drip, possibly due to the ceramic disc valves	Rem sect
Taps do not turn on	Closed isolation valve.	Ope
	Mains water supply turned off.	Turr

Remedy

en isolation valve.

rease water flow rate or pressure through system.

er to specification for minimum distance required.

not use other water outlets when using the taps.

sh through pipework to ensure removal of debris any airlocks.

s is caused by residual water tension, the build up water in the tap body.

move valves and clean, refer to 'Maintenance' tion before starting any maintenance.

en isolation valve.

n on mains water supply.

Contact Us

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